ABHISHEK VIPULKUMAR PATEL

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**OBJECTIVE**

* **Actively seeking for opportunities in Information Technologies and Services. Also, open for any entry-level opportunity in Development.**

**EXPERIENCE**

* **Fusion BPO Services (Montreal, Canada)**

 Inbound Chat Representative (Grubhub) **Sept 2018 - Dec 2018**

* Assisting Grubhub’s client base with their orders and delivery related Issues.
* Create, maintain, update and follow up the tickets.
* Providing excellent Customer service.
* **Shree Developers (Gujarat, India)**

Intern-web developer / Admin Assistant **Jan 2015 - July2015**

* Assisting with clerical and office.
* Maintain online presence of the firm. (Web and Social Media operations)
* Proven handy with solving technical issues.
* **Dharti Infotech private Ltd (Gujarat, India)**

Customer Service Representative **Jan 2014 - Jan 2015**

* Assisting customer base with their inquiries and offering services..
* Maintain and update records and follow up with the clients
* Cold calling to promote and sell services.
* Providing excellent Customer service.

**EDUCATION**

* **Montreal College of Information Technology, Montreal, Canada**

AEC in Programming for Mobile Technologies (Web Application Development) **Oct 2017 - Oct 2018**

* **Cégep de la Gaspésie et des Île's, Montreal, Canada**

AEC in Financial Services and Financial Security Advisory **May 2016 - Jan 2018**

* **Sardar Patel University, India**

Bachelor of Computer Applications **June 2012 - Apr 2015**

**PROJECTS**

* Real Estate Web Application Front-End: HTML/CSS, AngularJS, Bootstrap and JavaScript.

Back-End: Node.JS and MongoDB.

* Student Management System Front-End: VB.NET,

Back-End: PL/SQL

**AWARDS**

* Certificate of Honor For representing for University Basketball-Men's team at the West-Zone, University Tournament. (2014-2015).
* Certificate of Honor For representing college as captain for Volleyball-Men's team at the inter-collegiate, Tournament and stood runners up. (2012-2013).

**TECHNICAL SKILLS**

* Programming languages & Frameworks: JavaScript, VB .NET, HTML/CSS, NodeJs, Bootstrap, ExpressJs and AngularJs.
* Software and Version Control: MS-Office, Visual Studio IDE and Visual studio code, NetBeans IDE, Git
* DBMS: Oracle 11, Mongo.